



FOR IMMEDIATE RELEASE

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Electronic Payment Providers[®], Inc. and Dial Connection Partner to Provide Walker Associates with Fully-Automated Payment Acceptance.

Phoenix, Ariz. – January 27, 2009 – Electronic Payment Providers, Inc. (EPP) the national leader in electronic payment services and Dial Connection the provider of the industry's top call center productivity solutions, teamed up to provide Walker Associates Inc. with agent-less call center payment solutions through Interactive Voice Response (IVR) . EPP payment solutions coupled with Dial Connection call center management will allow Walker Associates to accept payments through the DPTS Call Center without an agent on the call. Utilizing EPP solutions, these payments will be processed electronically, providing faster funds availability, better tracking and accounting, and a significant increase in returns management efficiency.

"We know that clients are looking to accomplish more with less overhead." says Scott McCollum, President of EPP. EPP solutions, such as our IVR integration with Dial Connection's hosted call center management tool, are key in assisting businesses in accepting more payments with less legwork. By allowing self-service models like IVR and website billing our customers can cut down on their costs-of-goods-sold in this challenging economic environment.

"Dial Connection is and always will be a client driven company. Adding hosted automated payment processing into our core business is just one more example of this. We are excited to be working with companies like EPP to provide our customers the ability to accept both ACH and Credit Card transactions through our IVR application. This type of functionality allows agencies to accept payments 24/7 and in this very competitive market provides our clients with the ability to differentiate themselves from their competition" said Michael Vesper, President of Dial Connection.

"EPP and Dial Connection make a great team to deliver the tools required in such a challenging but exciting time in the collections industry. We chose the solutions offered by EPP and Dial Connection based on their technology and industry knowledge," said Christopher Shea Chief Information Officer of Walker Associates, Inc.

Visit us at the DBA Conference and find out why so many firms select EPP and Dial Connection for their payment and contact solutions! EPP is at booth #619, and Dial Connection right next to them at booth #621.

About Electronic Payment Providers (EPP)

The proven leader in on-demand payment processing, EPP's Express Payments Suite empowers customers with competitive advantage through simplification of the billing and receivables process. By delivering the most innovative technology while making it as easy and inexpensive as possible to accept payments EPP has revolutionized the payments landscape. EPP's focus on innovation has allowed them to help over 850 customers eliminate manual processes and automate their payment cycle. Let EPP show you how simple getting paid can be. For more information, visit www.expresspayments.com or dial 1-877-377-2677.

About Dial Connection

Since 1987, Dial Connection has been helping companies to upgrade, design and develop administrative systems. Dial Connection is the manufacturer of the Dial Connection Prospecting and Telemarketing Predictive Dialing System. We also provide Enterprise level Database Design and Client/Server Application Development services in the microcomputer environment. Let us convert your existing applications to use Computer Telephony technology. For more information about Dial Connection and its solutions visit, www.dialconnection.com.

About Walker Associates

Walker is a full service receivables management and outsourcing firm with call center capabilities. Our investment in cutting edge technology started in 1988, when Walker became the first agency in the country to employ a predictive dialing system that allowed us to do more work more effectively. Since then Walker has been setting the industry standard of excellence, using technology and an experienced staff to deliver the type of performance that's come to be expected of us after nearly fifty years of business in healthcare and governmental services. For more information, visit www.callwalker.com

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